

Safety Recall
24V-714
Steering Spindle
Model Year 2024-2025
BMW 5 Series / i5, 7 Series / i7
Issue Date: 09/25/2024

Q1. Which BMW Group models in the US are potentially affected by this Safety Recall?

Certain Model Year 2024-2025 BMW 5 Series / i5 and 7 Series / i7 models in the US are potentially affected.

Q2. What is the specific issue?

During certain steering maneuvers, the steering spindle could become damaged and break. In rare cases, a larger steering effort could be unexpectedly needed, which could increase the risk of a crash.

Q3. Why are other models / vehicles not included in this Safety Recall?

Other models have a steering spindle with the appropriate specifications.

Q4. Can I continue to drive my vehicle?

Yes. However, when you are notified by BMW of this Safety Recall that a remedy is available, please contact an authorized BMW center to schedule an appointment as soon as possible. For the latest updates to this Safety Recall, please visit bmwusa.com/recall. **If you are not the only driver of this vehicle, please advise all other drivers of this important information.**

Q5. How did BMW Group become aware of the issue?

BMW Group became aware of the issue through its quality control procedures.

Q6. How will I be informed of this Safety Recall?

Owners of potentially affected vehicles will be notified via First Class mail advising them of this Safety Recall and to schedule an appointment with an authorized BMW center as soon as possible to have the remedy performed. For the latest updates to this Safety Recall, please visit bmwusa.com/recall.

To ensure BMW has the most up-to-date contact and vehicle information, owners should register their vehicle at bmwusa.com/myBMW. Registration is free and will give them access to other information specific for their BMW vehicle. Alternatively, owners can visit bmwusa.com/recall and click on “**Manage recall notices and contact information**”.

Q7. How will my vehicle be remedied?

The steering spindle will be replaced for free which should take several hours.

Q8. Do I have to wait for BMW to contact me to have the remedy performed?

Yes. We are in the process of implementing this Safety Recall to ensure that the necessary parts, tools, and procedures are available. For the latest updates to this recall, please visit bmwusa.com/recall.